

Book a Room
Book a Desk
Book a Conference
Floor Plans

ABOUT
Help & Information



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WORKSPACE

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Back to the Office Solution

New Wave Workspace enables law firms to implement 'back to the office' strategies, managing risk and with employee health & safety in mind. Social distancing requirements can easily be adhered to, intelligent desk or room scheduling and cleaning on-demand available at the touch of a button.

Contact Tracing

Individuals attending the same meeting rooms can be contact traced, as can people who have been sitting near each other. If contamination is detected, those responsible for contact tracing can easily identify those individuals who may need to self-isolate, thereby managing risk.



totem sold separately

Workspace Scheduling

New Wave Workspace allows users to benefit from our Intelligent Scheduler web portal, smartphone App, display App or Floor Plan App to easily find and book a desk, meeting room and conference event.

Benefits

New Wave Workspace is the digital image of your physical building. Your 3D/2D floor plan can easily be configured to facilitate social distancing visualisation while providing an intelligent scheduling solution. Users can request desk cleaning on-demand, or the solution can be configured to notify and create facility management cleaning requests on several ITSM, Facility systems including ServiceNow, ZenDesk, BMC Remedy, Desk Manager, and many others.

Human Resources, Facility Managers, Real Estate Managers, Innovation Leaders, IT Leaders, Administrators and Users can all greatly benefit from the flexible platform solution.

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Zero-touch

Running natively on Crestron panels, a user's phone becomes their access device. Users can benefit from the native integration with Microsoft 365 and book a preferred workspace, check-in, check-out, perform a service request relevant to the workspace they are in, and integrate with building access control systems, all without touching shared surfaces.

Integration DNA

Integration is in our DNA. Native integrations include Microsoft 365, Teams, PowerBI, Desk Manager, Crestron, ServiceNow and many more. Integration with legal PMS to deliver powerful insights is also available.

Service Requests

Customers can choose from more than 300 icons, in more than 11 languages, to create their customised services catalogue, then configure their own service form, and more importantly, configure their workflow, ranging from email notification, integration into ServiceNow, ZenDesk, Desk Manager, SharePoint web site, and more.

Support

Our multi-lingual customer success team is available 24x7x365. Once a ticket is logged, our engineers will work relentlessly to find a solution to your needs.

Event, Conference Scheduling & Management

New Wave Workspace workflow allows conference organisers, coordinators and facilitators to work together and deliver an automated conference experience to all involved.

Insights & Analytics

New Wave Workspace puts insights and analytics at your fingertips including desk and room occupancy, utilisation by cost-centre, contact tracing, most and least used workspaces and top users. Billing codes can be captured, and financial analysis provided through integration with your PMS. Facility Managers, Corporate Real Estate, IT can make data-driven decisions to enhance the user experience and extract maximum value from their real estate.

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